

1. [Support Services](#)
2. [Solution home](#)
3. [Merchant Resources](#)
4. [Merchant FAQs](#)

2022 Pricing Increase - Govt Merchant FAQ

Jennifer Frazier

Modified on: Mon, 3 Oct, 2022 at 1:43 PM

Q: Why is this change occurring?

A: Last year CSG Forte committed to conducting annual reviews of our pricing in relation to interchange rates, third party costs, and Card Brand price adjustments. Please be advised that due to skyrocketing inflation, increasing labor and supply chain costs, and ACH fee increases incurred this year, we will be adjusting your current pricing.

Q: How will this impact merchants?

A: Pricing will be increased for the following billing fees, as applicable.

Category	Product	Billing Code	Rate Increase
Absorbed	Credit Card	Credit Card Basis Points (CCPBPS)	0.05%
		Credit Card Per Item (CCPI)	\$0.05
		Tiered (CCP34Q, CCP34D)	0.05%
		Flat % (CCP%)	0.05%
		Gateway Per Item (PGCC)	\$0.05
	ACH	ACH Per Trans (ACHD, ACHC)	\$0.05
	Validate +	Validate + Per Trans (ATMv)	\$0.02
Convenience Fee	Credit Card/Debit Card	Percent (No Min)	0.05%
		Percent w/min amount	0.05%
		Min Amount	\$0.05
		Flat Amount	\$0.05
		Tiered (all tiers)	\$0.05
	EFT/ACH	Flat Amount	Increase to \$2.00
		Tiered	Increase bottom tier to \$2.00

Q: What if I want to switch from an absorbed model to a convenience fee?

A: Please reach out to your relationship manager, your sales rep, or governmentsales@forte.net

Q: Why am I receiving a second notice if I received one on September 1st?

A: We noticed that you may not have received all notices sent on September 1st regarding pricing changes to all your merchant accounts. If you did not receive a notice for all your merchant accounts, these may have been caught in your email spam filter. A second notice has been sent with the Merchant ID's that you may have missed.

Q: When will the price increase be effective for my tax merchant accounts?

A: Price increases for tax merchants will be effective early next year. We will provide advance notice before making any changes and work with you so there is minimal impact on your tax season.